



# Return Merchandise Authorization Request Form

- \* Kendal Hills Supply will not accept any product returned without an RMA Number.
- \* Kendal Hills Supply is not liable for loss or damage to products being returned.

Customer Information	Return Policies and Conditions
Company: _____ Contact Name: _____ Address: _____ City: _____ Prov/State: _____ Postal/ZIP: _____ Phone: _____ Email: _____	1.) New returns must be in original, re-sellable condition and within <b>30 days</b> of original purchase, items returned <b>older than 30 days</b> are subject to a <b>15%</b> restocking fee. Freight Charges are not eligible for credit. 2.) Defective items are eligible for return for a period of 1 year and credited upon arrival at DC and tested for defect. If no defect is found, the customer account will be a charge a <b>25%</b> restocking fee. 3.) Filling out the RMA is Madatory. Please fax or email your complete form to the info below. RMA #'s must appear on all paperwork and boxes returned.

Part Number	Qty	Purchase Inv # <small>(not WEB confirmation#)</small>	Reason for Return	Restock Fee <small>(office use)</small>

<b>RMA #:</b>	
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